

## Agenda

### Day 1

- 8.00 a.m. Welcome and Course Introduction
- Module 1: ISO 19011:2018 Overview**
- Module 2: Management System Core Requirements**
- 10:00 a.m. Break
- 9.45 a.m. **Module 2: Management System Core Requirements (cont'd)**
- 12.00 noon Lunch
- 12.45 p.m. **Module 2: Management System Core Requirements (cont'd)**
- Module 3: Unique Management Systems Requirements**
- 2.00 p.m. Break
- 2.45 p.m. **Module 3: Unique Management Systems Requirements (cont'd)**
- Module 4: Planning the Audit**
- 3:45 p.m. Summary of Day 1

## Day 2

8.00 a.m. **Module 4: Planning the Audit (cont'd)**

10:00 a.m. Break

**Module 4: Planning the Audit (cont'd)**

12.00 noon Lunch

**Module 4: Planning the Audit (cont'd)**

**Module 5: Performing the Audit**

2.00 p.m. Break

**Module 5: Performing the Audit (cont'd)**

3:45 p.m. Summary of Day 2

## Day 3

8.00 a.m. **Module 5: Performing the Audit (cont'd)**

10:00 a.m. Break

**Module 5: Performing the Audit (cont'd)**

**Module 6: Reporting Audit Outcomes**

12.00 noon Lunch

**Module 6: Reporting Audit Outcomes (cont'd)**

**Module 7: Managing and Audit Program**

2.00 p.m. Break

**Module 7: Managing and Audit Program (cont'd)**

3:45 p.m. Summary of Day 3 and Course Close