The total duration of the course is mandated under its Probitas Authentication Certification and the requirements of AS9104/3, and attendees must be in attendance for the total agenda times specified in order to receive a Certificate of Successful Completion.

AGENDA – Day 1

Time	Subject
8:00 a.m.	Administration and Introduction Icebreaker Exercise Session 1: Probitas Authentication
	 Session 2: Quality Management Systems Activity 1 – Pre-course Questionnaire team discussions
10:00 a.m.	Break
10:15 a.m.	Activity 1 class feedback
	 Session 3: AS9110B Standard Activity 2 – Quality Management Principles
12:00 p.m.	Lunch
12:45 p.m.	 Session 3: AS9110BStandard (cont'd) Activity 3 – Understanding the Standard – Section 4 Activity 4 – Understanding the Standard – Section 5
3:15 p.m.	Break
3:30 p.m.	 Session 3: AS9110B Standard (cont'd) with AS9101E Overview Activity 5 – Understanding the Standard – Section 6 Activity 6 – Understanding the Standard – Section 7 Activity 7 – Understanding the Standard – Section 8 Activity 8 – Audit Situations
6:30 p.m.	Review and Assign Homework Close of class for the day
	Homowork: Apply AS0110 Poquiromonts and Activity 0 Identifying

Homework: Apply AS9110 Requirements and Activity 9 Identifying Documentation Needs



Approximately 1 hour

AGENDA – Day 2

Time	Subject
8:00 a.m.	Review of previous day and questions Review of Activity 9 and other homework
	Session 4: FAA and Government Procurement Activities
	 Session 5: Documentation Activity 10 – Introduction to AeroGlobal Hydraulics, Inc.
10:15 a.m.	Break
10:30 a.m.	Activity 11 – Document Review
12:00 p.m.	Lunch
12:30 p.m.	 Session 6: Auditing Management Systems Activity 12 – ISO 19011 Terms and Definitions
	Session 7: Auditor Competence
	Session 8: Managing an Audit Program
3:15 p.m.	Break
3:30 p.m.	 Activity 13 – Managing an Audit Program Activity 14 – Selecting the Audit Team
	 Session 9: Performing the Audit – Part 1 Planning Activity 15 – Audit Conventions Activity 16 – Audit Planning
	Review and Questions

6:30 p.m. Close of class for the day Homework: Watch a TV interview and critique the Host/ interviewer on his/her style. Take notes for class discussion. Approximately 1 hour.



AGENDA - Day 3

Time	Subject
8:00 a.m.	Review of previous day and questions Review of homework assignment – TV interview
	Session 9: Performing the Audit – Part 1 Planning (cont'd)
10:15 a.m.	Break
10:30 a.m.	 Activity 17 – Preparing Work Documents
	 Session 10: Performing the Audit – Part 2 Conducting the Audit Activities Activity 18 – Conducting an Opening Meeting
12:00 p.m.	Lunch
12:30 p.m.	 Activity 19 – Managing the Audit Team Activity 20 – Case Study Case Study Feedback
	 Session 10: Performing the Audit – Part 2 Conducting (cont'd) Activity 21 – Audit Exercise
3:00 p.m.	Break
3:10 p.m.	Activity 21 (cont'd)
	Review and Questions
6:30 p.m.	Close of class for the day

Homework: CAR Exercise. Approximately 1 hour.



AGENDA - Day 4

Time	Subject
8:00 a.m.	Review of previous day, homework and questions
	 Session 10: Performing the Audit – Part 2 Conducting (cont'd) Activity 22 – Nonconformity Writing
10:15 a.m.	Break
10:30 a.m.	Activity 23 – PEAR Completion
12:00 p.m.	Lunch
12:30 p.m.	Activity 24 – Closing Meeting
	 Session 11: Performing the Audit – Part 3 Concluding Activity 25 – Corrective Action
3:00 p.m.	Break
3:15 p.m.	Activity 26 – Audit Report
	Review and questions
6:30 p.m.	Close of class for the day Homework to be assigned by instructor as required



AGENDA - Day 5

Time	Subject
8:00 a.m.	Review of previous day and questions
	Session 12: AQMS Certification Requirements
	Course Review
10:15 a.m.	Break
10:30 a.m.	Administration and Introduction of Examination
11:00 a.m.	Written Examination
1:00 p.m.	Close of Course

