

Agenda

Day 1

- 8.00 a.m. Welcome and Introductions
- S1 Introductions and Learning Outcomes**
- S2 What is Quality**
- S3 Conformance, consistency, cost**
- 12.00 noon Lunch
- 12.45 p.m. **S4 The Cost of Quality**
- S5 The SQF Quality Code Edition 8**
- 4.30 p.m. Review and close

Day 2

- 8.00 a.m. Review of Day 1 and Questions
- S5 The SQF Quality Code Edition 8 (continued)**
- S6 Measuring and Controlling Quality using the HACCP Method**
- 12 .00 noon Lunch
- 12.45 p.m. **S7 Improving Product Quality**
- S8 Managing quality or the quality of management**
- 4.30 p.m. Close of class

Note: 10 minute breaks will be given morning and afternoon on both days