Attendees should download a copy of the Standard to read *before* attending the course and can do so for free from the <u>BRC Bookshop</u> website. A black and white copy of the Standard will be provided to each attendee for the course and is theirs to keep. Attendees may either print their own copy in color or order a hard copy from the <u>BRC Bookshop website</u>.

#### Day 1

| Time       | Subject   |
|------------|---|
| 8:00 a.m.  | Introduction to Course                                |
| 8:30 a.m.  | Introduction to the Standard                          |
| 8:45 a.m.  | Format of the Standard                                |
| 10:00 a.m. | Break   |
| 10:15 a.m. | The On-site Audit                                     |
| 11:00 a.m. | Introduction to the Case Study – Dairy Made           |
| 11:30 a.m. | Requirements: Section 1                               |
| 12:00 p.m. | Lunch   |
| 12:45 p.m. | Requirements: Section 1 continued                     |
| 2:15 p.m.  | Break   |
| 2:30 p.m.  | Requirements: Section 2                               |
| 3:30 p.m.  | Auditor Skills 1: Verbal and Non-verbal communication |
| 5:00 p.m.  | End of Day 1  |



## Day 2

| Time       | Subject                                 |
|------------|---|
| 8:00 a.m.  | Bubble Busters Quiz                     |
| 8:15 a.m.  | Requirements: Section 3                 |
| 10:00 a.m. | Break                                   |
| 10:15 a.m. | Auditor Skills 2: Written Communication |
| 11:30 a.m. | Requirements: Section 4                 |
| 12:00 p.m. | Lunch                                   |
| 12:45 p.m. | Requirements: Section 4 continued       |
| 2:45 p.m.  | Break                                   |
| 3:00 p.m.  | Requirements: Section 4 continued       |
| 5:00 p.m.  | End of day 2                            |



### Day 3

8:00 a.m. Review of Homework for Section 4

8:15 a.m. Auditor Skills 3: Professional Conduct

9:00 a.m. Requirements: Section 5

10:00 a.m. Break

10:15 a.m. Requirements: Section 5 continued

11:30 a.m. Auditor Skills 4: Problem Solving

12:00 p.m. Lunch

12:45 p.m. Auditor Skills 4: Problem Solving continued

1:15 p.m. Requirements: Section 6

2:15 p.m. Break

2:30 p.m. Requirements: Section 7

5:00 p.m. End of day 3



### Day 4

| Time | Subject |
|------|---------|
|      |         |

8:00 a.m. Homework Review: Section 4.10

8:15 a.m. Audit Protocol 1

10:00 a.m. Break

10:15 a.m. Auditor Requirements

11:00 a.m. Auditor Skills 5: Cultural and Ethical Considerations

11:30 a.m. Audit Protocol 2

12:00 p.m. Lunch

12:45 p.m. Audit Protocol 2 continued

2:45 p.m. Break

3:00 p.m. Audit Protocol 2 continued

5:00 p.m. End of day 4



#### Day 5

8:00 a.m. Course Review and Question Time

8:15 a.m. Additional Information

9:00 a.m. Post-audit Activities

10:00 a.m. Break

10:15 a.m. BRC Compliance

11:00 a.m. BRC Directory

11:30 a.m. Course Questions

12:00 p.m. Lunch

12:45 p.m. Course Exam Preparation

1:45 p.m. Course Exam (50 questions, 75 minutes per attempt, 3 attempts

available)

5:00 p.m. Course close

Exam note: BRC advises that all exam attempts (if more than one is needed) are completed within 12 weeks of course completion.

